

# Our privacy policy

## **Protecting your data and information**

This Privacy Policy governs how The Crow Advantage, LLC collects, uses, maintains and discloses information collected from users (each, a "User") of the thecrowadvantage.com website ("Site"). This privacy policy applies to the Site and all products and services offered by The Crow Advantage, LLC.

### **Personal identification information:**

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, phone number, credit card information. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

### **Non-personal identification information:**

We may collect non-personal identification information about Users whenever they interact with our Site. The non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service provider utilized and other similar information.

### **Web browser cookies:**

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. The User may choose to set their web browser to refuse cookies or to alert User when cookies are sent. If they do so, note that some parts of the Site may not function properly.

### **How we use collected information:**

The Crow Advantage may collect and use Users personal information for the following purposes:

- To personalize user experience - We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- To improve our Site - We may use feedback you provide to improve our products and services.
- To process payments - We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- To send periodic emails - We may use the email address to send User information and updates about their order. It may also be used to respond to their inquiries, questions, and other requests.

### **How we protect your information:**

We adopt appropriate data collection, storage, processing practices, and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

Sensitive and private data exchange between the Site and its Users happens over an SSL secured communication channel and is encrypted and protected with digital signatures. Our Site is also in compliance with PCI vulnerability standards to create as secure of an environment as possible for Users.

### **Sharing your personal information:**

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third-party service providers to help us operate our business and the Site or administer activities for us, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

### **Changes to this privacy policy:**

The Crow Advantage has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

**Your acceptance of these terms:**

By using this Site, you signify your acceptance of this policy and terms of service. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy is considered your acceptance of those changes.

**Contacting us:**

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at  
The Crow Advantage  
thecrowadvantage.com  
info@thecrowadvantage.com

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